

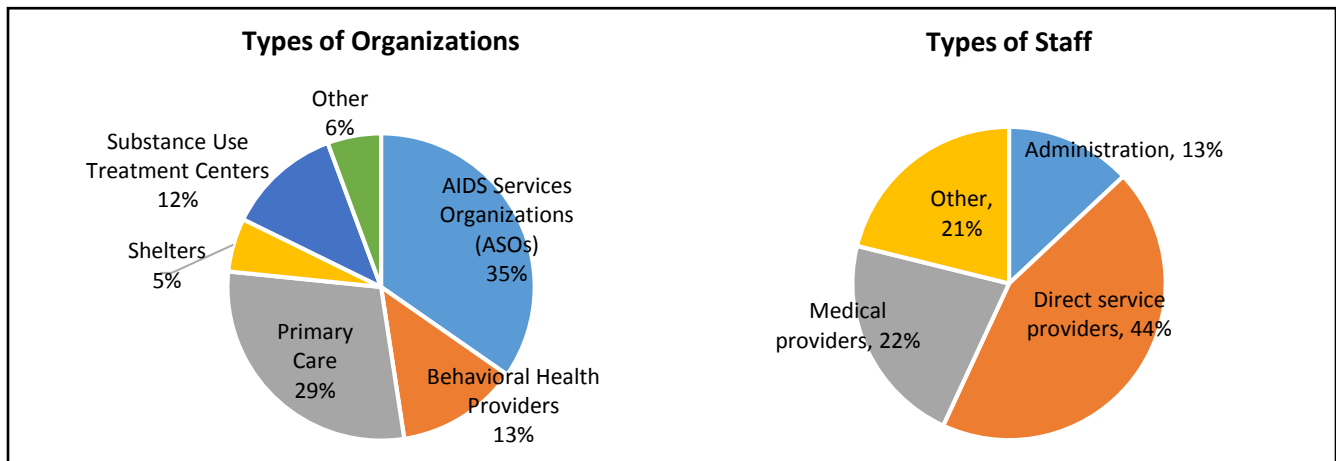


A Snapshot of Hepatitis C Services in San Francisco End Hep C SF, December 2017

End Hep C SF is a multi-sector Collective Impact initiative, bringing organizations from across the city into effective collaboration in order to break the cycle of hepatitis C (HCV) transmission, expand the reach of recently developed and highly effective HCV treatments, and ultimately eliminate HCV in San Francisco.

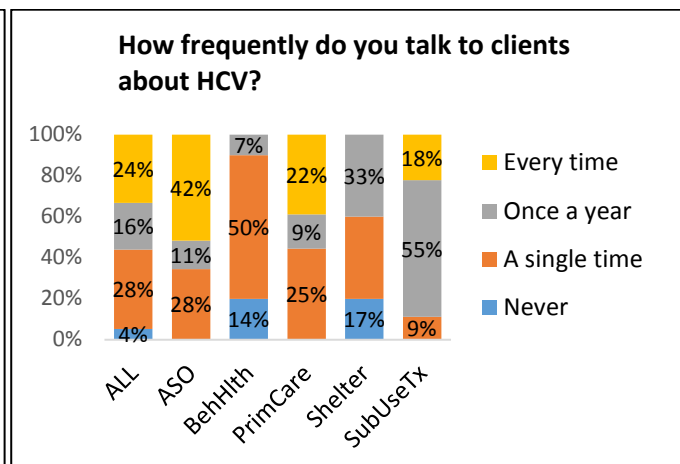
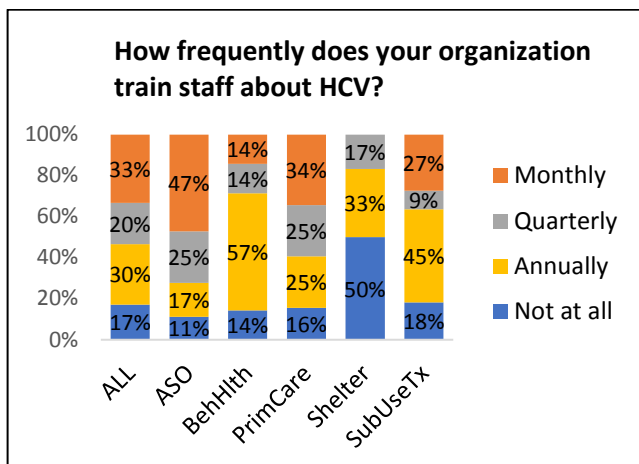
In October 2017 we surveyed over one hundred staff of organizations across San Francisco who serve clients at risk for HCV. These organizations represented a broad range of services—primary care, housing, mental health, substance use, and social service providers. The following data provide a “snapshot” of the hepatitis C education and services currently provided in San Francisco. Gaps in current services (shown on page 2) will be the basis for End Hep C SF activities for the upcoming year.

Who responded to the survey? 124 responses from 39 different SF organizations.



Where are SF’s current HCV-related strengths?

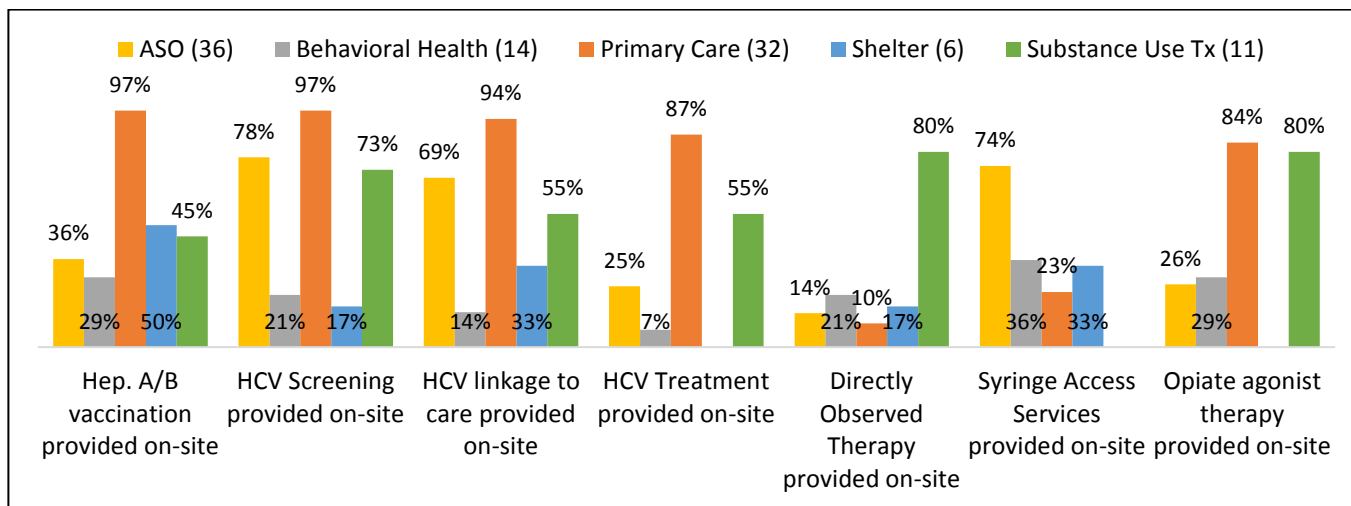
- **83%** of survey respondents said that their organizations are already training staff about HCV and **68%** reported that they already discuss HCV with their clients.
- **79%** of survey respondents said that their organizations have HCV educational materials available for clients and **55%** reported that they include HCV in group education.
- The frequency of training staff about HCV and discussing HCV with clients varied widely by type of organization as seen in the charts below.



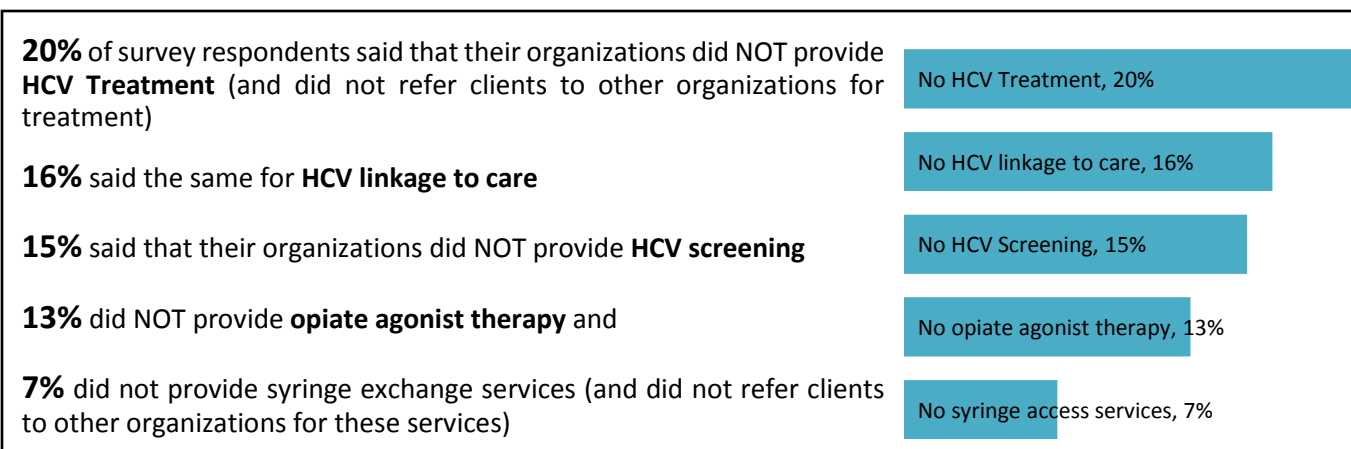
Data above is organized by type of organization: AIDS Service Organizations (ASO, n=36); Behavioral Health Organizations (BehHlth, n=14); Primary Care (PrimCare, n=32); Shelters n=6); and Substance Use Treatment Programs (SubUseTx, n=11)

What are organizations in SF currently doing to prevent and treat HCV?

Types of HCV services provided on-site ranged widely by type of organization as seen in the chart below.



Where are the most important gaps in HCV services in San Francisco?



In addition to the services respondents said their organizations did not currently provide, **79%** reported that their organizations wished to **expand or improve** their HCV-related activities. The top five areas which organizations wanted to improve were:

- Integrating HCV into assessments and treatment plans
- Discussing HCV risk reduction with clients
- Having HCV posters up and providing HCV educational materials to clients
- Including HCV education in existing groups and workshops or adding HCV education groups
- Providing HCV treatment onsite

21% of survey respondents requested training or support from End Hep C SF ranging from requests for educational materials and posters to staff training and protocol/system development for new services.

In response to the identified gaps and needs of San Francisco organizations, End Hep C SF members will work directly with any organization requesting assistance to expand or improve their HCV-related services. We provide free one-on-one support including providing educational materials, staff training, strengthening referral relationships and support for expanding offered (on-site) HCV services.